

First Impressions

- Does the atmosphere appear friendly, safe and comfortable?
- Does it smell fresh or otherwise?
- Does it seem to be a comfortable temperature for the residents?
- Do the residents seem content?
- Do the residents seem happy with the way staff address them?
- Are residents treated with respect as well as in a friendly manner?
- Does there seem to be enough staff?
- Are staff caring and attentive towards residents?
- Are there other people with similar care needs to your loved one?

Location

- Will it be easy to see your family and friends?
- Is it easy to get to local shops, club, church or other places/events that you want to get to?
- Is there transport to help you get where you want to go?

The Building

- Can someone in a wheelchair move around the nursing home or hostel easily?
- Is access difficult and safety an issue because there is more than one floor?
- Are there call-bells in the bedrooms, bathrooms and communal areas?
- Are rooms, stairs and corridors suitably lit?
- Is there a safe garden that residents can use?
- Are there smoke detectors and fire extinguishers?
- Are there security arrangements?
- Is the garden accessible to wheelchairs?

Accommodation

- Can you have a single room if you want one?
- Are there rooms with their own bathroom and toilet en-suite?
- If you have to share a room can you meet the other person beforehand to see that you get on?
- Can you have a different room if you don't get on with the person you are sharing with?
- Are there screens in shared rooms to give privacy?
- Can you bring some of your own furniture and belongings?
- Can you lock your cupboard?
- Can you have your own TV in your room?
- Can you have a telephone installed in your room?
- Can you have air-conditioning installed?

Bathroom

- Are toilets, baths and showers easy and private for residents to use?
- Is there a toilet within easy reach of your bedroom?
- Are there toilets within easy reach of all the communal rooms?

Community Rooms

- Is the furniture in the communal rooms arranged in a comfortable way?
- Is there a choice of lounges?
- Is there more than one TV room?
- Is there a quiet room with no TV?
- Are there non-smoking rooms?

Day-to-Day Life

- Are you comfortable with the "house rules"?
- Can you influence what happens in the nursing home or hostel?
- Is there an independent Residents' and Relatives' groups?
- Would there be a member of staff whose job it is to take a special interest in your welfare?

Domestic Arrangements

- Can you get up and go to bed when you want to?
- Will your room be cleaned at least once a week?
- Will your bed be made for you?
- Can you help around the nursing home or hostel if you want to?
- Is it possible to buy small items in the nursing home / hostel?
- Are daily papers and mail delivered?

Language and Culture

- Is there a staff member who can speak your language?
- Is there a policy of culturally appropriate care?
- Do staff have cross cultural training?

Personal Possessions

- Is there a secure place where personal items and valuables can be kept?
- Does the nursing home or hostel take responsibility for insuring your possessions?

Meals

- Can you have input to menus?
- Do the menus include foods which you like?
- Do the menus give you a choice of dishes?
- Do the menus seem to you to be balanced and nutritious?
- Can special diets be catered for?
- Can you have a snack when you want?
- Is it possible to have meals other than at set times?
- Can you have meals in your rooms?

Leisure Time

- Are social events and outings organised frequently?
- Will there be activities which interest you?

Religion

- Will you be able to practice your own religion?
- Are there regular visits by a practitioner from your religion?

Telephones

- Can you have a telephone in your room?
- Is there a telephone you can use without people overhearing what you are saying?
- Is there a telephone you can use which meets any special requirements you have?

Visitors

- Can family and friends visit you without restriction?
- Are there places where you can spend time in private with your guests?
- Can visitors stay for a meal or even overnight?
- Can you make/offer your guests a drink or snack?

Personal care

- Can you have a say in the way you are looked after/helped?
- Is the personal care you need available
- Can relatives or friends help you with personal care if you want them to?
- Does a hairdresser or barber visit the nursing home or hostel?

Health care

- Can you keep the same doctor you have now?
- Will you have access to a doctor at all times if required?
- Is there a local doctor who accepts patients from the nursing home or hostel?
- Does a doctor visit the nursing home or hostel regularly?
- Do other health professionals visit the nursing home/hostel regularly?
- If your care needs change can you continue to live at the nursing home or hostel?

How the Nursing Home or Hostel is Managed?

- Can you have a financial report for the nursing home or hostel?
- Who runs the nursing home or hostel?
- Are they the owner or the manager?
- How long have they been running the nursing home or hostel?
- Where can they be contacted?
- How many residents are there?
- How many care staff are on duty: in the morning, afternoon, evening, at night?
- Are night staff awake or on call?
- What training do staff receive?
- Is the nursing home certified/accredited?

Terms and Conditions

- What would be covered in your agreement?
- What services are included in your payment?
- What extra services do you pay for?
- When is the accommodation bond payable?
- How much might the bond be?
- Are standard resident fees payable in advance or arrears?
- How long a trial period of respite care can you have?
- What notice must be given if you want to leave the nursing home or hostel?
- In what circumstances might you be asked to leave?

We hope you find the above placement checklist useful.

If you require further information about our residential care placement service, please contact:

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